



### ONLINE RETURNS FORM

We are sorry that your purchase is not quite right.  
Please fill out the form below, considering the following:

- Items must be in the original condition as when sent.
- Items must not be used and need to be in their original packaging.
- Items must be sent to us within 14 days of purchase.
- Please include the invoice and use a tracked service to ensure the item arrives to us safely. The item is your responsibility until such time that it is physically back in our possession.

Name:	Phone:
Email:	Invoice #:
Address:	

#### I WOULD LIKE TO

Exchange  Return for a credit

#### REASON FOR RETURN

Different size required  Different terminals required  Other

Other reason: \_\_\_\_\_

Item being returned	Item required	Price difference

#### STILL HAVE QUESTIONS?

We're here to help. Go to our website [www.dcpower.co.nz](http://www.dcpower.co.nz) to view our FAQ's, send us an email on [info@dcpower.co.nz](mailto:info@dcpower.co.nz), or give us a call on (06) 359 0834 during business hours.

*Please send this completed form along with the item/s you are returning to the following address:*

DCPower Batteries  
187 John F Kennedy Drive  
Palmerston North 4414  
Attn: Returns